

SPECIAL REPORT



The Top 10 Things You Should Know Before Choosing Your Orange County, CA,

Dentist

By Dr. Mark Nguyen, D.D.S.



714.545.0484 • www.ochealthysmiles.net

Welcome Letter from Dr. Nguyen

Dear Friend,

If you're in search of a great Orange County, CA, dental office for yourself or your family, then you've come to the right place! At OC Healthy Smiles, our team of highly trained dentists and specialists believe in providing quality care with a smile to patients in and around our Costa Mesa, CA, all-in-one dental office.

The search for a new dentist can be fraught with questions. How do you know whether one dentist is a better fit for your needs than another? Whether you or your loved ones are interested in general dental cleaning, Invisalign, cosmetic dentistry, restoration dentistry, dental implants, pediatric dentistry, or another type of dental care, I and my team will help you find the best solution for your smile.



The authority and expertise that OC Healthy Smiles provides are significant benefits of our dental practice, but what really sets us apart from other Costa Mesa, CA, dental offices is our passion for helping people. We provide our patients not only with reliable and top-quality dentistry, but also with the ability to relax and enjoy themselves in our friendly, relaxed atmosphere. Since 2005, we've helped over 8,000 people from all different age groups throughout the Orange County area transform their smiles – and we would love to help you and your family, too.

To help support our vision and help you choose the right dental practice – even if it's not OC Healthy Smiles – I put this report together, “The Top 10 Things You Should Know Before Choosing Your Orange County Dentist.” I hope you find it to be informative and helpful as you begin your exciting journey toward your ideal, healthy smile.

Sincerely,

Dr. Mark Nguyen

P.S. When you're ready, I urge you to schedule an appointment with our highly educated and caring dentists. To schedule your appointment, visit our website at www.ohealthysmiles.net or call us at 714.545.0484. We would be honored to provide you with dental care that can lead to a lifetime of bright, healthy smiles!

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DO THEY HAVE EXTENSIVE EXPERIENCE?

When it comes to the health and aesthetics of your smile, having experience is key. Some questions to ask a potential dentist include how long they have been practicing, how many patients they have helped, and whether their experience includes providing a variety of treatments instead of simply the same one over and over. You should also consider whether your potential dentist attends continuing education courses to stay up to date with modern advancements in the field of dentistry.

At OC Healthy Smiles, our doctors have helped to improve over 8,000 smiles since 2005 through a wide variety of dental treatments that range from regular dental cleanings and exams to restorative dental implants. As a team, every one of us believes in the importance of staying current with the techniques and technologies available for quality dental care. For this reason, all of our dentists regularly attend continuing education courses to supplement the distinguished education and training that they received while pursuing their dental and specialist degrees. This extensive experience and knowledge allows our doctors to provide expert, professional care that matches each patient's unique needs.



NUMBER
2

CAN THEY STOP YOUR PAIN IN ONE VISIT?

If you are suffering with pain in your teeth or gums, the last thing you want to hear is that you have to schedule a second appointment for your actual treatment. Unfortunately, the initial appointments reserved by some dental offices are sometimes only long enough for a cursory exam. Once the dentist confirms what the reason for your pain is, they then send you back to the front desk to schedule a new appointment on another day for the actual resolution. In the meantime, you continue to suffer! To avoid this happening to you or your loved ones, ask your potential dental office whether they offer same-day treatment and resolution when you come in for your initial exam.

Our Orange County, CA, dentists at OC Healthy Smiles believe that your pain should be resolved as quickly as possible, so we always ensure that our scheduled appointments leave time to address and stop your pain in its tracks. If you have a cavity, we will take care of the decay and get it filled right away. If your resolution needs additional work, we will take care of as much as we can the same day to bring you relief, and then we'll take impressions to prepare any necessary customized solutions, which will provide you with a permanent solution in your follow-up appointment. Ultimately, our goal at your dental appointment is to find the problem, relieve the pain, and prepare for a solution.

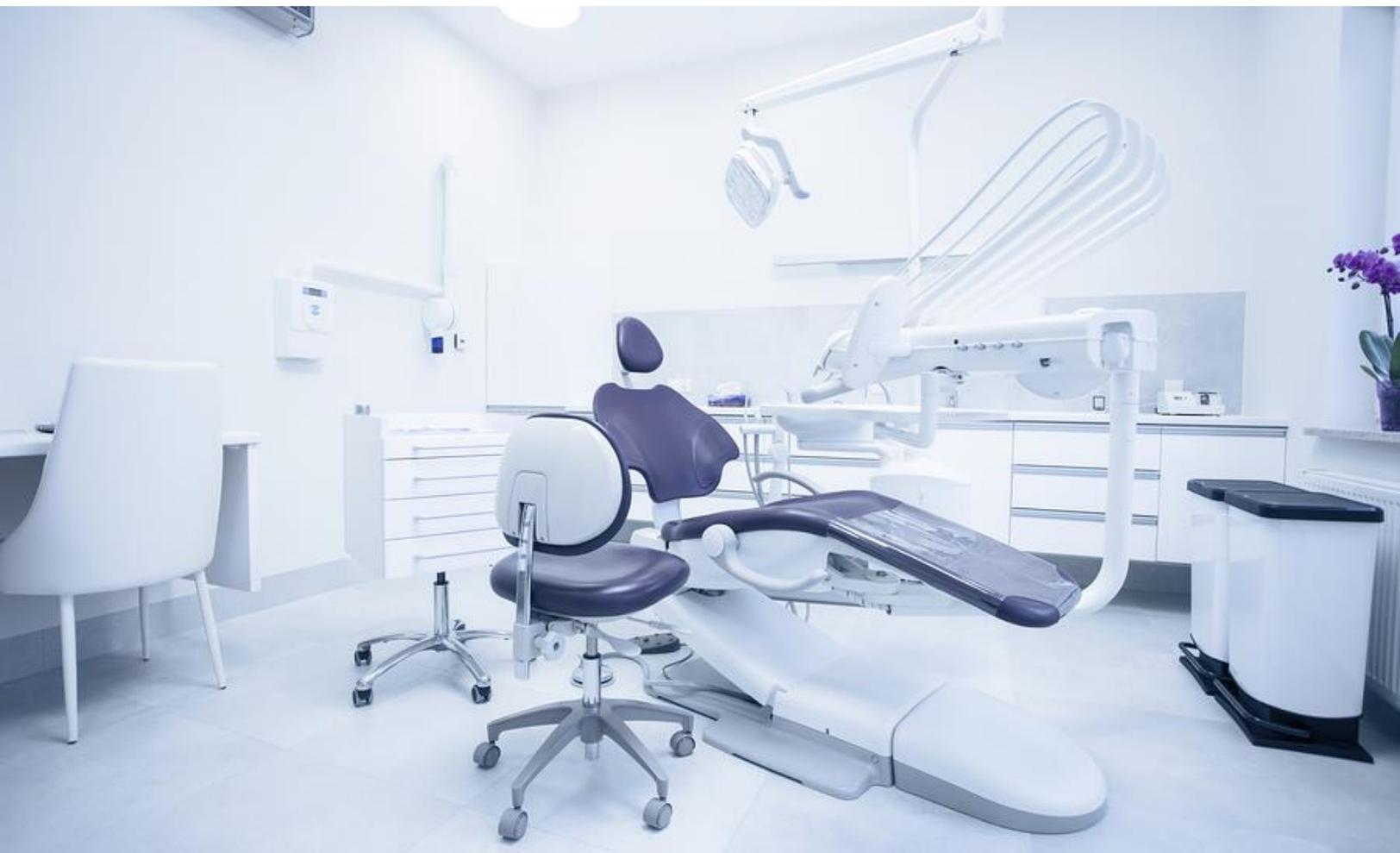


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ARE THEY AN ALL-IN-ONE DENTAL PRACTICE?

Many dentists can at least offer cleanings, fillings, and other general dentistry basics. However, if you have a dental emergency that requires an extraction, root canal, or implant, you are often referred to another dentist that specializes in your needed solution. Most dentists simply do not have the space to accommodate an all-service facility. To avoid being sent to a different dental provider about whom you know little or nothing, check to see if your potential dental office provides all-in-one service.

OC Healthy Smiles has a state-of-the-art facility that allows our dentists and dental specialists to perform advanced dental procedures, including sedation dentistry, Invisalign, dental implants, dentures, sleep apnea treatment, and gum therapy. In addition to highly experienced and knowledgeable dentists, our team also includes numerous trained specialists, including an endodontist (Dr. Tavitian), an oral surgeon (Dr. Clark), and a dental anesthesiologist (Dr. Elmasri). Whatever you are seeking for your dental needs, we will likely be able to offer it in our all-in-one dental practice.



NUMBER
4

DO THEY USE ADVANCED TECHNOLOGY?

Dentistry today differs a great deal from years past. Advances in technology have made it possible to provide faster, more effective treatment options. Despite this, however, you may find that some dentists choose to not keep up with modern advancements and that their treatment options are antiquated. There is no good reason for you to be treated with outdated procedures or technologies.

At our Costa Mesa, CA, dental office, we offer the very best, innovative treatment options, including Schick digital x-rays, Invisalign, sedation dentistry, and Cerec technology (computer-aided design for customized dental restorations). By keeping themselves educated on advancements in the field, our dentists also stay current on potential new technologies that may benefit our patients. When our patients walk through the doors of OC Healthy Smiles, they can count on receiving truly state-of-the-art dental care.





DO THEY OFFER GUARANTEES?

It is very rare to find a dentist who is willing to offer a guarantee for the treatments you receive. If they do, you may find that it is isolated to the specific treatment options that get hardware or materials from a 3rd party manufacturer. Even then, you will discover that you have to work with the manufacturer directly, rather than the dental office that provided the treatment. When you are considering a dental office, ask them what kind of guarantees they offer, and whether those guarantees include any fine print.

At OC Healthy Smiles, we back up all treatment with a 100% satisfaction guarantee, as well as a warranty on all dental hardware that you receive in our office. This our way of showing you that we stand behind our work. If you are not 100% satisfied with the treatment you receive, simply let us know, and we will strive to fix it.





DO THEY HAVE NUMEROUS 5-STAR REVIEWS?

These days, it's fairly easy to find out what other people think of a particular dentist office. Google, Yelp, and Facebook are all great places to go to see what others are saying about your potential dental provider in Orange County. A great dentist will have numerous 4 and 5-star reviews from satisfied patients.

Our OC Healthy Smiles patients are consistently thrilled with the quality of care they receive at our Costa Mesa dental office. We have nearly 200 5-star reviews across Google, Yelp, and Facebook from patients who have seen us for a wide variety of treatments. Whether they come to us for a regular dental cleaning and checkup, for cosmetic dentistry such as dental bonding or teeth whitening, or for restorative dental options like dentures and dental implants, our patients leave our office so happy that they want to share their experience with the rest of the world.



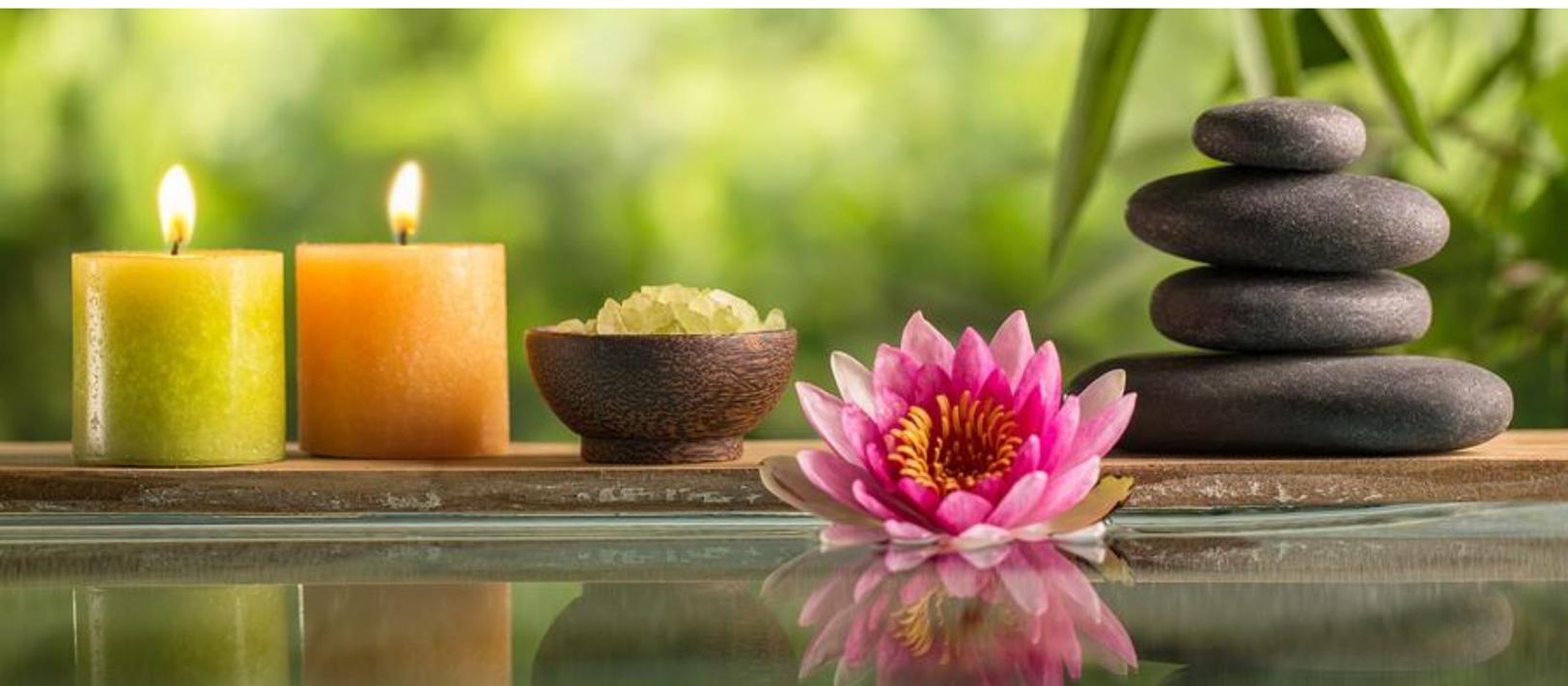


DO THEY OFFER SEDATION DENTISTRY?

Studies show that up to a third of American's avoid going to their dentist because of anxiety or fear about their time in the dentist's chair. If you or your loved one falls into this category, then ask a potential dentist whether he or she offers sedation dentistry as an option during your dental cleaning or other dental treatment. Sedation dentistry can range from a topical numbing cream that reduces discomfort during your dental cleaning all the way to professionally supervised medication that can help you relax and even possibly sleep while your dentist works on your mouth. If your potential dentist has the latter, then also ask whether their office has a dedicated anesthesiologist who can properly dedicate their attention to your sedation and who has been fully trained in all facets of safety protocols for sedation.

OC Healthy Smiles not only offers a range of sedation options for your comfort, we also have a dedicated anesthesiologist, Dr. Andrew Elmasri, DDS. Dr. Elmasri realized his passion for anesthesia while he was in dental school, and so he continued training at Loma Linda to completed a post-doctorate residency in Dental Anesthesia. During his residency, he received extensive training in cardiology, internal medicine, medical anesthesia, and dental anesthesia. His extensive training in anesthesiology at numerous hospitals provided him with the valuable experience of treating patients as young as 12 months old, as well as patients with a variety of special needs, including ADHD, Autism, Down Syndrome, Fetal Alcohol Syndrome, Developmental Delay, and more.

Thanks to Dr. Elmasri's expertise and passion for providing safe care, we ensure that your dental sedation treatment will be both enjoyable and completely safe.





ARE THE COST OF RETAINERS INCLUDED IN TREATMENT COST?

Every dental office has its own fee schedule, and doctors often charge differently for certain procedures. If you are pursuing Invisalign treatment to straighten your teeth, always make sure your contract clearly states ALL expenses for your treatment before it begins. It is important to know exactly what you will be paying, and exactly what it covers.

It is common to find out about retainer fees towards the end of your treatment. Since you are reading this report, you now know to ask your dentist about what a retainer will cost when your Invisalign treatment is finished.

At OC Healthy Smiles, we want you to maintain your newly straightened smile for years to come. That's why we include your retainer with your Invisalign treatment at no additional cost to you.

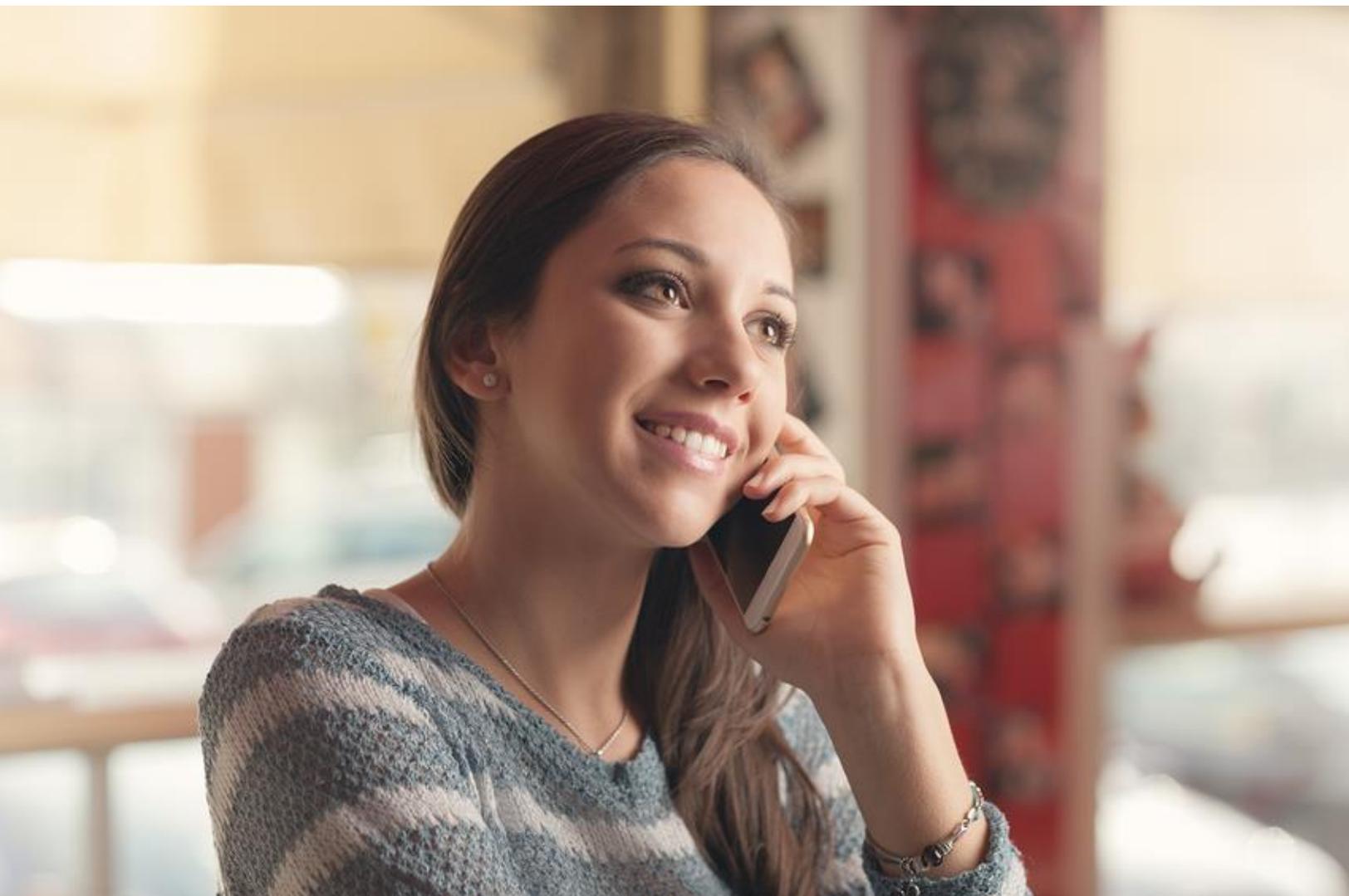




DO THEY HAVE FLEXIBLE HOURS AND WEEKEND APPOINTMENTS?

When you are juggling a busy family or personal schedule, it can be very difficult to schedule dental appointments. This can get even more difficult if your dental office only offers limited hours that coincide with your typical school or work day. To avoid any scheduling hassles, see if your potential Orange County, CA, dental office has flexible hours that can match your and your family's needs.

At OC Healthy Smiles, we want to work with your schedule. To help facilitate your access to dental care, we have adapted our hours to include appointment availability both before and after your typical work and school day hours. We also offer weekend appointments for your convenience. Our goal is to make it as easy as possible for you to get your dental work done with a schedule of appointments that works for you and your loved ones.



NUMBER
10

DO THEY USE A CONSULTATIVE APPROACH?

Have you ever visited your healthcare provider, only to have the doctor simply dictate what your treatment will be? This should not be your experience when you visit your dentist for Invisalign, cosmetic dentistry, dental implants, dentures, gum therapy, or any other type of dental treatment. During your initial exam and consultation with a new dentist, you should feel free to ask any questions without being rushed through the process. In addition, your dentist should be able to provide you with a variety of treatment options to choose from – and if there is only one available treatment, your provider should be able to explain the medical reason for that limitation. If you leave a new dental office with any lingering questions or doubts, then take the time to see another dentist for a second opinion.

At our Costa Mesa, CA, dentist office, our doctors all believe in taking a consultative approach with their patients. Throughout your or your loved one's dental care with us, we will take the time to educate you on any potential treatment options. Then we will work together with you to choose the best path for your individual needs and wishes – and of course, we will never pressure you into any treatment if you don't feel 100% confident about it. At OC Healthy Smiles, we want you to feel certain that the treatment you and your dentist decide upon is truly the best option for you.





BONUS: DO THEY HAVE FLEXIBLE PAYMENT OPTIONS?

We realize this report was only supposed to include 10 key things to know when choosing a new family dentist in Orange County, CA, but flexible payment options are so important, we have included this as a bonus.

When it comes to any procedure concerning your physical health, cost is often a concern. With most dental procedures at your typical dentist office, you can expect to receive a bill requesting the amount paid in full on the same day that your treatment was performed. This bill can often be disheartening and cause you to think twice about being proactive with your dental health.

At OC Healthy Smiles, we never want you to put off necessary dental care for financial reasons. This is why we offer a variety payment options, so you don't have to sacrifice expert care for affordable treatment. We work to maximize your insurance benefits and also offer low-interest financing options for any remaining balance. If you don't have dental insurance, then we offer our own in-house Smile Saver Plan to help you ensure that dental costs don't get out of control. Your health should never be put on hold due to cost, and we work to provide the most flexible payment offers available to you.



Closing Letter from Dr. Nguyen

Dear Friend,

I hope this report was informative! If you've already seen another dentist, I encourage you to follow up with them with any new questions or concerns based on what you've learned today. If you continue to have any concerns or question, feel free to schedule an appointment with us at OC Healthy Smiles, where we will seek to educate you thoroughly on any treatment or procedure that another dentist has recommended or that you are considering for yourself or a loved one.

At OC Healthy Smiles, we understand that there is much to consider when choosing a dentist. In fact, I'm sure I could have doubled the length of this report! I'm confident, though, that the information you have now will help you choose the right Orange County dentist for your needs. More importantly, please know that I and my team are available to answer your questions and help you find the best options for you and your loved ones.

If you have any questions for me or my team at OC Healthy Smiles, feel free to call us at 714.545.0484, and we will be glad to answer any questions you may have.



Sincerely,

Dr. Mark Nguyen

P.S. When you are ready, call 714.545.0484 to schedule your initial exam, dental cleaning, and consultation with one of our top-rated dentists. We look forward to meeting you!

